

Jamberoo Action Park



Venue & Safety Information for School Excursions

November 2009

Jamberoo Action park is committed **‘To delivering a quality entertainment experience’**, whilst providing our customers with a safe and secure environment.

This information pack has been compiled to inform schools and staff with relevant information to help assist in organising and preparing school excursions to Jamberoo Action Park.

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Safety Information for School Excursions

General Information

Jamberoo Action Park offers its facilities to variety of school groups including primary secondary and tertiary educational institutions. Jamberoo Action Park water rides and attractions are defined as unstructured swimming activities by the Department of Education and Training (DET). Subsequently Jamberoo Action Park **conforms to all DET recommendations** relating to unstructured swimming activities as of October 2009.

Teacher / Carer – Student Ratios

The following teacher supervision ratios are required for students / schools when visiting Jamberoo Action Park:

Standard

(1:15) 1 teacher: 15 students

There are exceptions to this ratio in the case of;

- Students with special needs who need a full time carer present with them; or
- A large amount of non-proficient of non- swimmers within in a school group. As students who are non-proficient or non-swimmers must be accompanied by teachers for the course of the day. (As per DET recommendations.) Please contact Jamberoo Action Park Management to discuss requirements.

Jamberoo Action Park Life Guard Supervision

The lifeguard supervision ratio is adjusted according to the standard of behaviour and standard of swimming displayed by the students. Normal operating procedure ratios are approximately:

(1:20) 1 lifeguard : 20 students

Note: This ratio is generally lower on Primary only days

Park Capacity whilst schools are visiting Jamberoo Action Park

The maximum capacity of visitors to Jamberoo Action Park when schools are attending will be 6000.

Equipment Requirements

Students and Staff are advised to bring the minimum following personal items, whilst visiting the Park

- Shirt, Shorts, Shoes (or thongs), Hat, Sunscreen, Towels etc

All supervising staff MUST wear swimming attire

Student Safety Rules

Prior to all students and schools entering Jamberoo Action Park, the following document MUST be read or explained to students, "***Jamberoo Action Park – Venue information sheet***".

Supervision

Schools / Teacher Supervision

Schools and teaching staff are advised to read the appendixes attached to the "***Schools Information Package Kit***", including documents, policies and procedures on student behaviour, first aid equipment, emergency procedures and Jamberoo Action Parks' critical incident management plan.

Jamberoo Action Park Supervision / Services

Staff at Jamberoo Action Park deliver ride specific safety briefings (safety rules in each area), guided tours and supervision of all in water activities with qualified pool lifeguards.

All ride attendants are trained and hold current Cardio-Pulmonary Resuscitation, Senior First Aid and Bronze Medallion. (All Training is to Work cover New South Wales standards as of October 2009.)

Jamberoo Action Park also employs First Aid Officers (which are part of an emergency response team that consists of 5) with Advanced First Aid and Occupational First Aid qualifications, which are in charge of the first aid room and cover all areas of the park. (***Refer to Appendix D "First Aid Plan".***)

As employees at Jamberoo Action Park are engaged in child related employment, as defined by the Commission for Children and Young people Act 1998 and the Child Protection (Prohibited Employment) Act 1998, all staff undergoes Child Related Employment checks with, NSW Sport and Recreation, approved screening agency.

Staff are required to complete a prohibited Employment Declaration prior to commencement of employment.

WELCOME TO JAMBEROO ACTION PARK

To be read by the supervising teacher to the students before entering Jamberoo.

On behalf of the management and staff welcome to Jamberoo Action Park.

Jamberoo Action Park has a number of safety regulations that apply to each activity. The regulations are identified on signs and via a P.A System delivered by the operators at each ride. The Work Cover Authority in this state requires that the regulations and instructions are conveyed to all visitors at ***Jamberoo***.

It is also a condition of entry that all visitors comply with the safety regulations to ensure the safety of all guests using the facilities at ***Jamberoo***. We are very serious about this condition of entry and if you fail to comply with the safety regulations we will restrict your access to the rides. Please ask the operator/s or the Duty Manager if you do not understand the safety regulations on any of the rides at ***Jamberoo***.

It is highly recommended by ***Jamberoo*** that any non-proficient &/or non swimmers not be permitted into water which may exceed the height of their waists. We further advise that non-proficient &/or non swimmers not be permitted to use Outback Bay, The Rock or The Rolling Log.

As well as this Jamberoo does not condone the use unsocial language or behaviour, if you are seen demonstrating such behaviour you will be removed from all rides/activities of Jamberoo.

Finally we hope you have a safe and enjoyable day,
JAP MANAGEMENT AND STAFF

VENUE INFORMATION SHEET – For Supervising teachers

Important information which should be read by the supervising teachers & carers before entering Jamberoo Action Park.

On behalf of the management and staff welcome to ***Jamberoo Action Park.***

Jamberoo Action Park has a number of safety regulations that apply to each activity. Guests who fail to comply with ***Jamberoo's*** safety regulations will have their access to rides & activities restricted, in accordance with *Work Cover Authority* recommendations.

Jamberoo is very focused on ensuring the safety of all guests including students. In accordance with the *Department of Education and Training (DET) guidelines for unstructured swimming activities*, Jamberoo recommends that teachers and carers please assist staff and management in the following;

- Ensuring all students **receive & wear** the wrist bands indicative of their swimming ability.



Proficient Students



Non-Proficient Students

- Ensure any students who are non-proficient and/or non-swimmers refrain from using Outback Bay, The Rock, the Rolling Log, or enter any pool where the water level would exceed the student's waist.
- Ensure any students who are non-proficient and/or non-swimmers are **supervised** by a teacher or carer **at all times** regardless of Jamberoo Action Park staff supervision.
- Ensuring students **do not** engage in aggressive, disruptive and/or unsociable behaviour
- Assist staff and management in providing discipline to students who engage in activities contrary to Jamberoo Action Park safety regulations.
- Supervising students who's access to activities have been restricted due to behaviour contrary to Jamberoo Action Park safety regulations.

Please ask the Duty Manager if you require further clarification on any of these recommendations.

Finally we hope you have a safe and enjoyable day,

Jamberoo Action Park
Management & Staff

Safety Information for School Excursions

“Safety Rules and How to Play Safely”.

As a visitor and guest, school excursion visitors to Jamberoo Action Park must:

1. Obey all safety instructions given by their operator / guide.
2. Follow all safety signage and displayed rules.
3. Not engage in any unsafe or unauthorised activities that might endanger the health and safety of themselves, or any other person at Jamberoo Action Park, including “horseplay” and other reckless behaviour.
4. Not deliberately damage, disable or deface any equipment, signage or device.
5. No Running.

School Students – Colour Coded Wrist Band Swimmer Identification System

In accordance with Department of Education and Training recommendations Jamberoo Action Park implements a colour coded wrist band system which indicates the swimming ability (as assessed by teachers) of students attending the park.

Jamberoo Action Park recommends that all students undertake "*The Challenge*" swimming test before attending and are classified into three groups in as stated by DET guidelines. For further information visit, http://www.sports.det.nsw.edu.au/spguide/aquatic_activity/index.php

Swimming Proficiencies:

- **Proficient** - Swimmers who are capable of swimming 25 meters in a recognisable stroke of their choice and can maintain a float.
- **Non-proficient**- Students who are not capable of swimming 25 meters in a recognisable stroke unassisted, with limited ability to stay afloat.
- **Non- swimmers**- Students who have no swimming ability.

Jamberoo Action Park in accordance with DET guidelines recommends that both proficient and non-proficient swimmers receive wrist bands to indicate their swimming ability to both teachers/ supervisor and Jamberoo Action Park staff.

Wrist bands may be purchased via order from Royal Life Saving Australia, or may be ordered through Jamberoo Action Park. Wrist Bands are issued as follows

- Proficient **Blue** Wrist Bands
- Non-Proficient **Yellow** Wrist Bands
- Non-swimmer **No Wrist band issued**

Teachers and supervisors must ensure any students who are deemed to be non-proficient and/or non-swimmers refrain from using DEEP WATER activities including Outback Bay, The Rock, The Rolling Log or any other water area where pool depth may exceed a student's waist in accordance with DET guidelines for unstructured swimming activities.

Teachers and supervisors must also ensure any students who are deemed to be non-proficient and/or non-swimmers are supervised at all times regardless of Jamberoo Action Park staff supervision.

For further assistance please contact our office during business hours on (02) 42360114 or email us at admin@jamberoo.net

Safety Information for School Excursions

Access and Egress at Jamberoo Action Park

- Car parking at Jamberoo Action Park is free. Busses and coaches are also accommodated.
- Disabled parking is available immediately outside the front area of the Souvenir Shop.
- Wheel chair hire is available upon request for \$20 per day.
- Stroller hire is available upon request for \$8 per day.
- Jamberoo Action Park facilities are wheel chair accessible and disabled toilets are accommodated for at the Pavilion, The Loft and Surf Hill toilets.
- Due to the location and layout of Jamberoo Action Park on the side of a hill, there are areas of the park that are extremely steep for wheelchair access. (E.g. Top of the Taipan).
- Details of "Emergency Evacuation Procedures" are available at various locations throughout the park (Refer to Appendix B)
- Details of the "Critical Incident Procedures" are posted at all outdoor and indoor areas of the park (Refer to Appendix C).
- A detailed plan of the "First Aid Facilities and Management of Incidents, Accidents" is available at all areas of the park (Refer to "Appendix D).

See attached documents to access the following Appendixes:

Appendix A	School Health & Risk Assessment
Appendix B	Emergency Evacuation and Management Procedures Manual
Appendix C	Critical Incident Management Plan
Appendix D	First Aid Plan and Facilities
Appendix E	Park Map – Detailing..... Location of First Aid & Emergency Equipment