

# School Hirers Agreement & Information Package

Venue Health and Safety  
Information for Schools



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## Document Details

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## Purpose and Scope

Our Mission is to deliver a Quality Entertainment Experience whilst providing our guests with a safe and secure environment. This information pack has been compiled to inform schools and staff with relevant information to assist in organising and preparing school excursion to Jamberoo Action Park.

This document acts as a Hirers Agreement between the school and Jamberoo Action Park. By purchasing tickets and entering the facility, it is acknowledged the school organiser has read, understood and agrees to follow the instructions in this document as well as Jamberoo Action Park General Terms and Conditions available at [www.jamberoo.net/ticket-terms-and-conditions/](http://www.jamberoo.net/ticket-terms-and-conditions/).

## General Information

Jamberoo Action Park offers its facilities to a variety of school groups including primary, secondary and tertiary educational institutions. Jamberoo Action Park water rides and attractions are defined as unstructured swimming activities by the Department of Education and Training (DET). Subsequently Jamberoo Action Park conforms to all DET recommendations relating to unstructured swimming activities as of October 2009.

## Teacher / Carer Student Ratios

Carers must be official school staff and cannot be other students or students' family members. The following teacher supervision ratios are required for students / schools when visiting Jamberoo Action Park.

**Standard (1:15) 1 Teacher : 15 Students**

There are exceptions to this ratio in case of:

- Students with special needs who need a full time carer present with them; or
- A large amount of non-proficient or non- swimmers within in a school group. As students who are non-proficient or non-swimmers must be accompanied by teachers for the course of the day (as per DET recommendations). Please contact Jamberoo Action Park Management to discuss requirements.

Any additional carers/teachers tickets can be purchased on the day at the School walk in rate.

## Jamberoo Action Park Attendant Supervision

The Attendant supervision ratio is adjusted according to the standard of behaviour and standard of swimming displayed by the students.

Normal operating procedure ratios are approximately:

**(1:20) 1 Attendant : 20 students**

Note: This ratio is generally lower on Primary School only days

## Park Capacity

The maximum capacity of visitors to JAP when schools are attending will be 6000.

## Equipment Requirements

Students and Staff are advised to bring the minimum following personal items, whilst visiting the Park here;

- |  |   |
|--|---|
| <ul style="list-style-type: none"><li>• Swimming Attire</li><li>• Shirt</li><li>• Shorts</li><li>• Shoes (or thongs)</li><li>• Hat</li></ul> | <ul style="list-style-type: none"><li>• Sunglasses</li><li>• Sunscreen</li><li>• Towels</li><li>• Personal Medication</li></ul> |
|--|---|

## Supervision

### School / Teacher Supervision

The purpose of allowing teachers/carers free entry into the park is so they can supervise the students. Therefore it is important that the teachers/carers are dressed in appropriate swimming attire and are available to enter the water as part of their supervision.

### Jamberoo Action Park Supervision / Services

Staff at Jamberoo Action Park deliver ride specific safety briefings (safety rules in each area), and supervision of all water activities with trained attendants and pool lifeguards. All supervising staff MUST wear swimming attire and be ready at any moment to enter the water

Jamberoo Action Park also employs First Aid Officers (which are part of an emergency response team) with Advanced First Aid and Occupational First Aid qualifications. First Aid Officers are in charge of the first aid room and cover all areas of the park. (First Aid Plan.)

A Working with Children Check is a Condition of Employment here at Jamberoo Action Park. The Check process has a broad reach; examining a full set of national police records with cleared individuals being subject to ongoing monitoring for the five year life of the clearance check.

## Student Safety Rules

Prior to all students and schools entering Jamberoo Action Park, the following document MUST be read or explained to students (see following pages).



## Venue Information Sheet – Students

**To be read by the Supervising Teacher to ALL STUDENTS before entering Jamberoo Action Park**

On behalf of the management and staff **Welcome to Jamberoo Action Park.**

Jamberoo Action Park has a number of safety regulations that apply to each activity. The regulations are identified on signs and via a P.A System delivered by the operators at each ride. The NSW SafeWork Authority requires that the regulations and instructions are conveyed to all Students at Jamberoo Action Park, so it is important that you read this information and listen to the instructions of Park Attendants.

It is also a condition of entry that all Students comply with the safety regulations to ensure the safety of all Students using the facilities at Jamberoo. We are very serious about this condition of entry and if you fail to comply with the safety regulations, we will restrict your access to the rides. Please ask the operator/s or the Duty Manager if you do not understand the safety regulations on any of the rides at Jamberoo Action Park.

It is highly recommended by Jamberoo Action Park that any non-proficient and/or non-swimmers not be permitted into the water, which may exceed the height of their waists. We further advise that non-proficient and/or non-swimmers not be permitted to use Outback Bay, The Rock or The Rolling Log.

As well as this Jamberoo does not condone the use unsocial language or behaviour, if you are seen demonstrating such behaviour you will be removed from all rides/activities of Jamberoo.

Finally, we hope you have a safe and enjoyable day.

*Jamberoo Action Park, Management and Staff*

## Venue Information Sheet – Supervising Teachers / Carers

### To be read by the Supervising Teacher(s) and Carer(s) before entering Jamberoo Action Park

On behalf of the management and staff **Welcome to Jamberoo Action Park.**

Jamberoo Action Park has a number of safety regulations that apply to each activity. Students who fail to comply with Jamberoo Action Park's safety regulations will have their access to rides and activities restricted, in accordance with NSW SafeWork Authority recommendations.

Jamberoo Action Park is very focused on ensuring the safety of all students. In accordance with the Department of Education and Training (DET) guidelines for unstructured swimming activities, Jamberoo Action Park recommends that teachers and carers please assist staff and management in the following;

- Ensuring all students receive and wear the wrist bands indicative of their swimming ability.



Proficient Student



Non-Proficient Student

- Ensure any students who are non-proficient and/or non-swimmers refrain from using Outback Bay, The Rock, or enter any pool where the water level would exceed the student's waist.
- Ensure any students who are non-proficient and/or non-swimmers are **supervised** by a teacher or carer **at all times** regardless of Jamberoo Action Park staff supervision.
- Ensuring students **do not** engage in aggressive, disruptive and/or unsociable behaviour
- Assist staff and management in providing discipline to students who engage in activities contrary to Jamberoo Action Park safety regulations.
- Supervising students who's access to activities have been restricted due to behaviour contrary to Jamberoo Action Park safety regulations.

Please ask the Duty Manager if you require further clarification on any of these recommendations.

Finally, we hope you have a safe and enjoyable day.

*Jamberoo Action Park, Management and Staff*

## Safety Rules and how to Play Safely

As a visitor and guest, school excursion visitors to Jamberoo Action Park must:

- Obey all safety instructions given by Jamberoo Action Park Staff.
- Follow all safety signage and displayed rules.
- Not engage in any unsafe or unauthorised activities that might endanger the health and safety of themselves, or any other person at Jamberoo Action Park, including “horseplay” and other reckless behaviour.
- Not deliberately damage, disable or deface any equipment, signage or device.
- No Running.

## School Student Colour Coded Wrist Band (Swimmer Identification System)

In accordance with Department of Education and Training recommendations Jamberoo Action Park implements a colour coded wrist band system which indicates the swimming ability (as assessed by teachers) of students attending the park.

Jamberoo Action Park recommends that all students undertake “The Water Survival Challenge” swimming test before attending and are classified into three groups as stated by DET guidelines. For further information visit, <https://app.education.nsw.gov.au/sport/Asset/File/1308>

### Swimming Proficiencies:

- Proficient - Students who are capable of swimming 25 meters in a recognisable stroke of their choice and can maintain a float.
- Non-proficient- Students who are not capable of swimming 25 meters in a recognisable stroke unassisted, with limited ability to stay afloat.
- Non-swimmers- Students who have no swimming ability.

Jamberoo Action Park in accordance with DET guidelines recommends that both proficient and non-proficient swimmers receive wrist bands to indicate their swimming ability to both teachers/ supervisor and Jamberoo Action Park staff. It is the responsibility of the school to identify any non-proficient and/or non-swimmers in the groups in advance of their visit.

Wrist bands may be purchased via order from Royal Life Saving Australia, or may be ordered through Jamberoo Action Park. Wrist Bands are issued as follows



Proficient Student



Non-Proficient Student

Non-Swimmer – No Wrist Band Issued

Teachers and supervisors must ensure any students who are deemed to be non-proficient and/or non-swimmers refrain from using DEEP WATER activities including Outback Bay, The Rock, The Rolling Log or any other water area where pool depth may exceed a student’s waist in accordance with DET guidelines for unstructured swimming activities.

Teachers and supervisors must also ensure any students who are deemed to be non-proficient and/or non-swimmers are supervised at all times regardless of Jamberoo Action Park staff supervision.

For further assistance please contact our office during business hours on (02) 4236 0114 or email us at [admin@jamberoo.net](mailto:admin@jamberoo.net)



## Access and Agress at Jamberoo Action Park

- Car parking at **Jamberoo Action Park** is free. Busses and coaches are also accommodated.
- Disabled parking is available immediately outside the Admissions Gates and Souvenir Shop.
- Stroller hire is available upon request for \$8 per day.
- **Jamberoo Action Park** facilities are wheel chair accessible and disabled toilets are accommodated for at the Pavilion, Surf Hill toilets and Outback Bay toilets..
- Due to the location and layout of **Jamberoo Action Park** on the side of a hill, there are areas of the park that are extremely steep for wheelchair access.
- Details of Jamberoo Action Park's Emergency Management Procedures can be requests through our office.

## Further Documentation

Further Documentation regarding **Jamberoo Action Park** for Schools is available at [www.jamberoo.net](http://www.jamberoo.net) and [www.det.nsw.edu.au](http://www.det.nsw.edu.au)

- School Health and Safety Risk Assessment
- First Aid Plan